

## Terms and conditions, Wonderful Winds Play Day, 14<sup>th</sup> January 2023

1. By booking a workshop Solent Flutes (Ruth Leech and Sarah Craven) for yourself or your child, you agree to the following terms and conditions.
2. If a workshop tutor is unavailable due to sickness, bereavement or for any other special circumstance then another tutor will be assigned in their place.
3. Solent Flutes reserves the right to cancel any course. In the unlikely event of this happening, a full refund will be given in full and final settlement.
4. Your place on a workshop will be guaranteed once we are in receipt of your fee.
5. If the client withdraws from a workshop before the 31st December 2022, 50% of the fee will be refunded. After this date no refunds will be given.
6. Solent Flutes cannot accept liability for death or personal injuries except for those resulting from negligence or a breach of duty.
7. Solent Flutes cannot accept responsibility for any damage to participant's belongings, instruments and equipment except where negligence or a breach of duty has occurred.
8. The Wonderful Winds tutors are covered by public liability insurance. The limit of indemnity is 10 million pounds. This policy is only active during workshop times. It does not cover transit to and from the workshop venue.
9. All Wonderful Winds tutors and helpers hold a full DBS certificate.
10. Solent Flutes enforce a no peanut or latex policy on site.
11. No child will be allowed off site during workshop hours and must be collected by a designated adult unless prior arrangements have been made in writing to the director.
12. Participants will conduct themselves in a responsible and socially acceptable manner. Wonderful Winds reserves the right to discontinue a workshop where behaviour levels have been deemed unacceptable or discontinue an individual's participation in the workshop with no refund of fees.
13. These terms and conditions reflect the entire agreement between Solent Flutes and the client.
14. The laws of England and Wales govern this agreement, published 28/11/22